



FOR IMMEDIATE RELEASE

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NMPRC unveils newly designed website for enhanced user experience

SANTA FE — After months of planning and development, the New Mexico Public Regulation Commission (NMPRC) is excited to announce the launch of its new website: www.prc.nm.gov. This new online presence offers a streamlined design and improved functionality, making it easier for staff, stakeholders, and members of the public to access information and other resources pertaining to the regulation of the state's utility services.

"NMPRC's new website reflects the agency's ongoing commitment to boost transparency, efficiency, and productivity," said Commission Chair Pat O'Connell. "Having a streamlined online presence that keeps visitors informed about our open meetings, public hearings, news, and resources is a high priority for this agency. I encourage New Mexicans to visit and explore our new website."

NMPRC's new user-friendly website provides an information hub for visitors to locate content pertaining to commission meetings, public hearings, consumer relations, utilities, pipeline safety, and transportation services, as well as easier access to online tools such as the e-docket system.

Visitors of the website can also stay up to date with the latest news and notices from NMPRC, and sign-up to receive agency-related communications.

One of the standout features of the new website includes a secure intranet portal for staff. This internal agency hub streamlines communication, document sharing, and project management, enabling more efficient and cohesive teamwork among NMPRC employees.

Other features of the new website include:

- Full optimization for smart devices such as phones and tablets, ensuring a seamless experience across multiple platforms
- A comprehensive frequently asked questions (FAQ) page to address common questions made by utility customers
- An analytics dashboard to monitor user engagement and site performance

The launch of this new website coincides with the NMPRC's continuing efforts to better serve the public interest, including the recent unveiling of a new logo and a series of ongoing strategic planning sessions to help the agency outline its mission, vision, and values for the next three years.

An online version of this press release is available [here](#).

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*The **New Mexico Public Regulation Commission (PRC)** regulates the utilities, telecommunications, and motor carrier industries to ensure fair and reasonable rates, and to assure reasonable and adequate services to the public as provided by law. The PRC also promotes public safety through the Pipeline Safety Bureau and Transportation Division.*

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