



Office of the Governor

MICHELLE LUJAN GRISHAM

Office of External Affairs
U.S. Department of Homeland Security
Washington, DC 20472



FEMA

FOR IMMEDIATE RELEASE:

Contacts:

Jodi McGinnis Porter | Office of the Governor | jodi.mcginisporter@exec.nm.gov

Danielle Silva | NM Dept. of Homeland Security and Emergency Management |
danielle.silva@dhsem.nm.gov

Michael Flores | FEMA | michael.flores@fema.dhs.gov

June 23, 2024

Resources available for those impacted by South Fork and Salt fires
*State disaster recovery center, 24/7 hotline available to help connect people to
resources and answer questions*

SANTA FE, NM – State, federal, local and county agencies are working together to provide resources to those impacted by the South Fork and Salt fires.

A state Disaster Recovery Center is now open at the Roswell Convention Center and will remain open seven days a week from 8 a.m. to 6 p.m. Residents can get connected to Disaster Case Management and receive help coordinating both short-term and long-term resources.

In addition to Disaster Case Management resources, the following state agencies will be at the center to provide help with the following:

- Applications for Snap benefits and other assistance programs.
- Unemployment.
- WIC.
- Insurance claims or checking on policies.
- Additional living expense payments.
- Help getting documents for existing Medicaid policies.
- Applying for Medicaid.
- Peer support.

Applications for Federal Disaster Assistance are now open. Individuals in Lincoln County and the Mescalero Apache Tribe can apply online at www.DisasterAssistance.gov or call the FEMA application helpline at **(800) 621-3362**. Calls are accepted daily from 6 a.m. to 10 p.m. Mountain Time.

FEMA will have a team available to help those impacted with applications for Federal Disaster Assistance beginning this weekend at shelter facilities.

Serious Needs Assistance (SNA) provides funding for households to cover important items like water, food, first aid, breast-feeding supplies, infant formula, diapers, personal hygiene items, fuel for transportation or other emergency supplies for eligible households.

- To qualify for SNA, you must be displaced, need shelter or have other emergency costs due to the disaster on your application.

Displacement Assistance (DA) provides people with up-front funds to assist with immediate housing options of their choice, to keep people housed. The money can be used to stay in a hotel, with family and friends or other options.

- Serious Needs Assistance and Displacement Assistance are both funded after a completed inspection confirms eligibility.

For those who cannot or do not wish to go to the Disaster Recovery Center, the following are resources available and how to get information or apply by calling the state's 24/7 **Fire Hotline at 1-833-663-4736** or visit dhsem.nm.gov/nmwildfires.

###